

DUTY OF CARE STATEMENT

At Hoople, we are committed to ensuring the safety, health, and well-being of all our employees, clients, and visitors. We recognise our duty of care to provide a safe and supportive environment, and we strive to meet these expectations through proactive measures and continuous improvement.

Our Commitments:

Health and Safety: We will maintain a safe workplace by adhering to all relevant health and safety regulations and implementing best practices. We strive to promote a culture where safety is a shared responsibility among all employees.

Training and Support: We will ensure all employees receive thorough and ongoing training on health and safety practices. We will provide the necessary resources and support to enable employees to perform their duties safely and effectively.

Risk Management: We will regularly conduct comprehensive risk assessments to identify potential risks in the workplace. We will implement appropriate control measures to mitigate these risks and ensure a safe environment for everyone.

Well-being: We will encourage practices that promote physical and mental health, including access to wellness programs, mental health support services, and initiatives that foster a healthy work-life balance.

Compliance: We will adhere to all relevant health and safety regulations and standards. We will stay informed about changes in legislation and best practices to ensure our policies and procedures remain current and effective.

Continuous Improvement: We commit to continuous improvement in our health and safety practices. We will regularly review and update our policies, procedures, and training programs to reflect best practices and feedback from employees and stakeholders.

We believe that a strong duty of care is fundamental to our success and the trust placed in us by our customers.

February 2025

